Connect with a doctor within minutes.*. Get care for minor illnesses like a cold, sinus infections, allergies and other non-emergency medical conditions—without having to leave your couch.

Talking to a doctor is easier than ever with MDLIVE

Three ways to talk to a doctor:
- MDLIVE.com/humanamedicare
- 1-888-673-1992 (TTY: 711)
- Download the MDLIVE mobile app from the App Store® or Google Play™
  - Internet access required
  - Data fees may apply

A convenient option when you can’t see your regular doctor
- Talk with a doctor from the comfort of your home or while traveling, 24 hours a day
- No appointment needed and you can connect to a doctor within minutes*
- Private, secure and confidential visits

What is telemedicine?
Telemedicine is a virtual doctor’s appointment for non-emergency medical conditions such as bronchitis, sinus infections and rashes. Telemedicine should not replace your primary care provider, but can be used in non-emergency situations when your primary care provider’s office is not available or convenient.

*Based on MDLIVE’S connection times and speed of individual’s internet connection.

When should I use it?
- For a non-emergency issue, instead of going to the emergency room (ER) or an urgent care center
- During or after normal business hours, nights, weekends and even holidays
- If you’re traveling and in need of medical care

You’ll even have the option to share the records from your telemedicine visit with your primary care doctor.

What kinds of illnesses can be treated?
Doctors are available to treat a variety of conditions, including:
- Allergies
- Cold and flu
- Constipation
- Diarrhea
- Fever
- Insect bites
- Sinus infection
- Sore throat

Who are the doctors?
Humana has teamed up with MDLIVE, a group of in-network doctors, to provide non-emergency medical care. On average, MDLIVE doctors have 15 years of experience practicing medicine and are all U.S. based and U.S. board-certified. MDLIVE doctors are committed to providing convenient, quality care and are always ready to visit with you.

Remember: When you have a life-threatening injury or major trauma, call 911.
Humana is a Medicare Advantage HMO and PPO organization with a Medicare contract. Enrollment in any Humana plan depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments and restrictions may apply. Benefits and/or member cost share may change each year.

Other providers are available in our network. The provider network may change at any time. You will receive notice when necessary.

This telemedicine service may not be available with all Humana health plans. Limitations on healthcare and prescription services delivered via telemedicine and communications options vary by state. Telemedicine is not a substitute for emergency care and not intended to replace your primary care provider or other providers in your network. This material is provided for informational use only and should not be construed as medical advice or used in place of consulting a licensed medical professional.

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**English:** ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Please call our Customer Care number on the back of your Humana member ID card.

**Español (Spanish):** ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Póngase en contacto con nuestro Departamento de Atención al Cliente llamando al número que aparece al dorso de su tarjeta de identificación de afiliado de Humana.

**繁體中文 (Chinese):** 注意：如果您使用繁體中文，請致電 Humana 會員卡背面的電話號碼與客戶服務部聯絡.

Connect with a doctor almost anytime or anywhere you need one
24 hours a day, 7 days a week