

Obe Everett, MBA, PMP

[REDACTED]
[REDACTED]
[REDACTED]

6/13/2024

Election Committee
CERS Board of Trustees

Dear Election Committee,

I am writing to express my interest in serving as a Trustee on the County Employees Retirement System (CERS) Board of Trustees for the 2025 election. With 16 years of dedicated service in the CERS system and extensive experience as a non-hazardous environment resource, I am enthusiastic about the opportunity to contribute to the governance and strategic direction of CERS.

Throughout my career, I have demonstrated a strong commitment to excellence and innovation in the field of technology and project management. As the Director of PMO and Business Systems Support at Louisville Water, I have spearheaded numerous modernization initiatives, ensuring optimal technical competitiveness and driving significant improvements in business performance. My expertise in full life cycle project management, ERP design and implementation, and long-term technology strategy has enabled me to successfully manage a capital budget of \$178 million and an operation/maintenance budget of \$14.5 million, aligning strategic investment plans with long-term business visions.

My tenure at Louisville Water has been marked by several key achievements, including the seamless transition of enterprise IT solutions to the cloud, the integration of LWC and Metropolitan Sewer District services, and the successful implementation of the Oracle Utilities suite and financials E-Business Suite. These accomplishments reflect my ability to lead transformative change and deliver solutions that meet complex business and enterprise needs.

In addition to my professional experience, my educational background includes a Master of Business Administration in Technology Management from the University of Phoenix and a Bachelor of Science in Computer Science from Hawaii Pacific University. I also hold the Project Management Professional (PMP) certification from the Project Management Institute.

I am passionate about leveraging my skills and experience to serve the members of CERS. My career has been dedicated to ensuring reliability, functionality, and performance across various industries, and I am eager to bring this dedication to the CERS Board of Trustees. I believe that my strategic vision, technical expertise, and commitment to excellence make me a strong candidate for this role.

Thank you for considering my application. I look forward to the opportunity to contribute to the future success of CERS and to serve its members with integrity and dedication.

Sincerely,

Obe Everett, MBA, PMP

[REDACTED]
[REDACTED]



Director Profile

Innovative technology visionary known for shaping and delivering stellar solutions for mission-critical business requirements in multiple high-needs environments.

Dynamic, mission-driven technology leader with a wealth of technical and project management expertise spanning numerous high-demand industries. Keen talent for catalyzing unprecedented wins through innovative solutions, expertly harnessing emerging technologies to meet unique business and enterprise needs. Transformative change driver, known for ensuring competitive usability, functionality, and performance across industries and through major challenges, with an unwavering dedication to empowering maximum value.

Areas of Expertise

- Mission-Driven Technology Roadmap
- Business & IT Innovation
- Usability, Reliability, & Availability Optimization
- Data & System Infrastructure
- Full Life Cycle Project Management
- ERP Design & Implementation
- Long-Term Technology Strategy
- Revenue Opportunity Identification
- Data & Voice Technology Solutions
- Digital Transformation & Change
- International Regulatory Compliance

Signature Achievements

- Enabled seamless business transition during the Covid-19 pandemic at the helm of the LWC enterprise asset and field work management solution, supporting user community with solutions to unique emerging needs.
- Earned numerous accolades from CS Week industry conference, including the Rising Star award and Best Analytics Project award (2021).
- Provided top-tier IT emergency management in the wake of Hurricane Katrina (Louisiana, 2005), maintaining exceptional reliability and availability during major impacts.
- Propelled a \$500M revenue growth over five years through innovative IT process advancements, delivering solutions across 200 services spanning 48K customers across North America and Europe.
- Media engagements, publications, and articles available upon request.

Career Experience

Director PMO and Business Systems Support (PMP), Louisville Water Company, Louisville, KY 2008 – Present

Spearhead modernization initiatives at the helm of a high-performing PMO team. Steer project scoping, initiation, and execution, governing the full suite of planning, budgeting, and risk management to enable elevation of on-premise enterprise solutions to Oracle Cloud Infrastructure (OCI) for optimal technical competitiveness. Partner with executive leadership to define priorities and execute on ambitious project vision, delivering lift and shift program with lasting positive impacts on business performance.

- Governed a technology replacement capital budget of \$140M and operation/maintenance budget of \$14.5M, allocating resources to support key business and technology priorities.
- Diversified revenue opportunities and technology capital investments to improve cash flow, aligning strategic investment plans with long-term business vision.
- Helmed the integration of LWC and Metropolitan Sewer District (MSD) services in partnership with steering committee, leading meetings and project or change prioritization to maintain momentum.
- Captained the implementation of the \$140M+ Oracle Utilities suite and financials E-Business Suite, steering integration and management for maximum impact.
- Steered the launch of top-tier infrastructure services, leading the transition of Oracle's Utility Suite of products (CCB, WAM), and Ebis to OCI and supporting infrastructure to create a highly competitive enterprise solutions landscape.

- Shaped and initiated an exceptional PMO/Business Systems Support team and Oracle Systems Support Center to provide crucial governance over Oracle Work and Asset Management system, optimizing account information accessibility and performance across a 380K-service point customer base.
- Earned industry accolades through the CS Week conference for Best CIS Implementation (2016), Best Analytics Implementation (2021), and as an Industry Rising Star (2021).

Technical Services Manager (PMP), North Oaks Health System, Hammond, LA

2004 – 2008

Governed system-wide IT infrastructure, partnering across all business units to ensure alignment of hardware, software, and network infrastructure with operational requirements. Steered data network systems design and implementation, leading maintenance and strategic improvement initiatives to ensure optimal performance and reliability. Drove continuous IT advancements across the system, leveraging deep expertise in IT infrastructure and healthcare technology to empower seamless operations across the entire North Oaks Health System.

- Maintained streamlined, efficient operations across ER, Operating Rooms, ICU and CCU units, back office, registration, and medical records business units, managing all IT hardware and software needs in line with industry requirements.
- Collaborated across IT team and stakeholders to ensure accessibility and reliability of crucial healthcare devices, steering innovative IT projects to enhance equipment performance and maintain adherence to HIPAA, FDA, and other regulatory requirements.
- Fostered lasting, positive relationships with key vendors to support ongoing advancement initiatives and maintain competitive IT infrastructure performance.
- Designed custom IT policies, procedures, and health information solutions, embedding top-tier security and confidentiality across all data and network systems.
- Ensured exceptional business continuity and communications during Hurricane Katrina, enabling ongoing business operations amidst major impacts.

Data and Voice Network Manager, SCP Corp., Covington, LA

1999 – 2004

Shaped and executed innovative data and voice solutions supporting an international footprint, delivering exceptional IT performance across the US, Western Europe, and Canada. Provided executive-level technology leadership, aligning data and voice strategies to ambitious performance and financial targets as well as stringent international regulatory requirements.

- Integrated cutting-edge Cisco and Microsoft technologies to elevate offerings, empowering stellar supply chain management operations on a global scale.
- Continuously exceeded expectations with world-class data and voice solutions, providing customers with superior services and products that enhanced competitiveness.
- Earned an organizational reputation for unmatched reliability, security, and efficiency, ultimately positioning enterprise as a leader in global data and voice solutions with unparalleled performance excellence.

Additional Experience

MIS Manager (CNE), Appro Systems, Baton Rouge, LA

Network Engineer (CNE), Duty Free Shops, Honolulu, HI

Network Administrator (CNE), Outrigger Hotels Hawaii, Honolulu, HI

Education

Master of Business Administration (MBA) in Technology Management, University of Phoenix

Bachelor of Science (BS) in Computer Science, Hawaii Pacific University

Certifications

Project Management Professional (PMP), Project Management Institute